

PRIVACY POLICY

AVEXA Markets Ltd

Version: V-01.1 | AVEXA Markets Ltd

At Avexa Markets Ltd, we prioritize the privacy of our Visitors and Clients. We have implemented state-of-the-art security software systems to ensure that our Clients can trade in a safe and secure environment.

This privacy policy document ("Policy") describes in detail the practices and policies followed by Avexa Markets Ltd regarding the collection, use, disclosure, and protection of personal information and sensitive personal information collected upon the registration of a live trading account or demo account via our website. By opening a trading account with Avexa Markets Ltd, you consent to the collection and usage of your personal information and sensitive personal information as stated in this Policy. Avexa Markets Ltd reserves the right to amend or review this Policy without prior notice. The updated Policy will be effective from the date of its publication on our website and will form part of the terms of use provided on the website. Continued use of the website or services signifies your acceptance of the updated Policy. Therefore, Visitors and Clients are advised to regularly check our website for notices relating to changes in the Policy.

1. Personal Information and Sensitive Personal Information

When you apply for or maintain a live account with Avexa Markets Ltd, you consent to the disclosure of your personal and sensitive information to us. We collect this information for business purposes, such as evaluating your financial needs, providing services, processing your requests and transactions, informing you about products and services that may interest you, providing customer service, and conducting internal administration.

Personal Information may include:

- **Application Information:** Information you provide on applications and other forms, such as your name, address, birth date, government-issued identification, occupation, assets, income, etc.
- **Verification Information:** Information necessary to verify your identity, such as a passport or driving license, and background information from public records or other entities not affiliated with Avexa Markets Ltd.

Sensitive Personal Information may include:

- Information about your transactions with us, account balances, and bank account/credit card information.

Once your account is opened via our website, you automatically become a Client and are provided with a unique account number, which becomes your User ID, along with a password for managing your account. The information you provide upon registration is password-protected, ensuring that only you have access. Avexa Markets Ltd will never ask for your password through unsolicited phone calls or emails.

By completing an account application and submitting the required documentation, you are disclosing personal information to Avexa Markets Ltd, which will not be used without your consent.

Avexa Markets Ltd may also obtain information by:

- Observing your usage of the Avexa Markets Ltd website.
- Accepting the products and services offered to you by Avexa Markets Ltd.

If you do not wish to provide personal and sensitive information, you should withdraw from registering for a live account by contacting Avexa Markets Ltd to correct, amend, modify, or withdraw such information. Please note that if all information is withdrawn, you will not be able to use the services provided by Avexa Markets Ltd.

If you provide incomplete or incorrect personal information, you must immediately correct it. Avexa Markets Ltd will not be responsible for any consequences arising from the disclosure of incomplete or incorrect information. You will indemnify Avexa Markets Ltd, its affiliates, officers, and employees against all claims or losses arising due to furnishing incorrect or incomplete information. Avexa Markets Ltd may cease to provide services to you at its sole discretion if you provide incorrect information.

Please note that any personal or sensitive information displayed on message boards or chats on our website can be collected and used by others and does not remain secure. Therefore, you should refrain from posting such information anywhere on the website. If you close your Avexa Markets Ltd account, your personal and sensitive information will be retained and used only to comply with regulatory requirements and to periodically contact you regarding opportunities to reactivate your account or participate in promotions or offers (should you choose to receive such information).

Only authorized personnel at Avexa Markets Ltd will have access to the information disclosed by you. By opening the account, you consent to the sharing of such information with persons or entities associated with Avexa Markets Ltd. We do not sell, license, lease, or otherwise disclose your information to any third party for any reason, except where required under applicable law.

2. General Information

General Information collected by Avexa Markets Ltd is neither personal nor sensitive information. We receive General Information through cookies, which are small text files sent from the web server to your computer. Cookies help us understand your preferences and improve your experience on our website. You can disable cookies via your browser preferences; however, disabling cookies may affect your ability to use some parts of the website effectively.

To administer and improve the website, we may use third-party services to track and analyze usage statistics, such as page requests and click paths. These third parties may use cookies to track behavior, but these cookies do not contain personally identifiable information.

3. Security Systems

Avexa Markets Ltd has taken strict measures to keep personal and sensitive information secure and to prevent unauthorized access or misuse. We will not be liable for any loss, damage, or harm caused to any Client or Visitor due to unauthorized

access or misuse of personal or sensitive information by any third party beyond our reasonable control. Our comprehensive information security program includes managerial, technical, operational, and physical security control measures, and these practices are regularly reviewed to comply with international standards and best practices for data protection.

To help you avoid identity theft, we encourage you to read the section on “Online Identity Theft and Security Reminders” in this Policy.

4. Opt-Out

Avexa Markets Ltd is not responsible for the privacy policies or content of external sites linked from our website. We have no control over the use or protection of information provided to those sites. If you do not wish to have your personal information disclosed to our affiliates or other third parties as described in this Policy, please contact us via email at: support@avexamarkets.com.

If you have further questions that this Policy does not address, feel free to contact our Customer Care department.

5. Online Identity Theft and Security Reminders

How Online Identity Theft Can Happen: Identity thieves may use malicious software to attack vulnerable computers or employ phishing tactics through fraudulent emails and websites to obtain personal information.

Protecting Yourself Online: Here are suggestions to keep your personal information secure:

- **Tighten Your Security:** Use firewalls and security software, and ensure you access secure web pages (look for “https”).
- **Be Cautious with Downloads:** Avoid downloading from unknown sources.
- **Use Your Own Computer:** Access your accounts from your own device to avoid security risks.
- **Don’t Respond to Emails Requesting Personal Information:** Legitimate entities will not ask for sensitive information via insecure means.
- **Be Smart About Your Password:** Use complex passwords and change them regularly.
- **Use Caution with Wireless Connections:** Wireless networks may have less security; avoid using public Wi-Fi for sensitive transactions.
- **Log Out Completely:** Always click the “log out” button after using your online account.

6. Definitions

- **Visitor:** Any person who visits, uses, accesses, or browses through our website without opening a live or demo account.
- **Website:** The website of Avexa Markets Ltd.
- **General Information:** Information related to your date and time of visiting the website, IP address, browser type, operating system, ISP, timestamps, transactions placed, and clicked banner ads.
- **Client:** Any person who opens a live or demo account on our website for trading in foreign exchange.

7. Your Privacy Is Important to Us

Avexa Markets Ltd is committed to protecting your privacy. This privacy policy has been compiled to serve those concerned with how their Personally Identifiable Information (PII) is being used online. PII is information that can identify an individual. Please read this Policy carefully to understand how we collect, use, protect, or otherwise handle your PII in accordance with our website and in compliance with GDPR.

Collection of Personal Information: During registration and account setup, we may collect:

- **Personal Information:** Names, addresses, national identification numbers, passport numbers, and email addresses.
- **Financial Information:** Financial data, trading experience, and employment information for appropriateness assessment.

Purpose and Use of Data: We gather information to comply with anti-money laundering regulations, meet regulatory requirements, confirm identities, comply with legal requests, and prevent harm. We may also use email addresses for marketing purposes, and Clients can opt-out of such communications.

Data Security: Our website is regularly scanned for vulnerabilities. Personal information is secured behind networks accessible only to authorized personnel. We implement security measures to safeguard your personal information.

